

Patient/Client Rights

Individuals receiving services at EBS Children's Therapy have both rights and responsibilities. Clients and participants will be educated about their rights and responsibilities in a variety of ways (i.e. written form upon intake documentation, by staff throughout assessment process).

1. Patients/Clients have the right to be treated with dignity and respect.
2. Patients/Clients have the right to fair treatment, regardless of race, ethnicity, creed, religious belief, sexual orientation, gender, age, health status, or source of payment for care.
3. Patients/Clients have the right to have their treatment and other patient information kept private. Only by law may records be released without patient permission.
4. Patients/Clients have the right to access care easily and in a timely fashion.
5. Patients/Clients have the right to a candid discussion about all their treatment choices, regardless of cost or coverage by their benefit plan.
6. Patients/Clients have the right to share in developing their plan of care.
7. Patients/Clients have the right to the delivery of services in a culturally competent manner.
8. Patients/Clients have the right to information about the organization, its providers, services, and role in the treatment process.
9. Patients/Clients have the right to information about provider work history and training.
10. Patients/Clients have the right to information about clinical guidelines used in providing and managing their care.
11. Patients/Clients have a right to know about advocacy and community groups and prevention services.
12. Patients/Clients have a right to freely file a complaint, grievance, or appeal, and to learn how to do so.

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13. Patients/Clients have the right to know about laws that relate to their rights and responsibilities.
14. Patients/Clients have the right to know of their rights and responsibilities in the treatment process, and to make recommendations regarding the organization's rights and responsibilities policy
15. Patients/Clients have the right to access to information/records in sufficient time to facilitate decision making
16. Patients/Clients have the right to lodge a complaint about professional practices of practitioners through the applicable professional licensing/credential board.
Patients/Clients can lodge a complaint with the BACB at the following EBS Healthcare:
 - a. <https://www.bacb.com/notice/>
17. Freedom from abuse, exploitation, retaliation, humiliation, and neglect
18. Informed consent or expression of choice regarding release of information, service delivery, composition of service, delivery team, and concurrent services
19. Information on investigation and resolution of alleged infringement of rights.
20. Provided on request an accurate and current set of professional credentials of practitioners working with the clients.

Patient/Client Rights

I affirm that I have received and reviewed the patient/client rights policy

Print Name:

Signature:

Relationship to Client:

Date:
